

## Quality policy

The success of Newmor Wallcoverings has been built over many years by offering excellent quality products and the best customer service. It is recognised that this approach remains vital to the Wallcoverings' continued growth and survival in both domestic and world markets.

We aim to continuously improve the quality we offer our customers through greater quality awareness within the Wallcoverings and by developing better processes, skills, communication, commitment of personnel and supplier relationships. To this end, Newmor Wallcoverings have implemented a formal quality management system which provides a basis for our approach and offers a framework within which each area of the Company can establish objectives for improving product and service quality.

It is the responsibility of senior management and all employees in Newmor Wallcoverings to continually improve the effectiveness of the quality management system through the ongoing appraisal and review of all processes.

Management reviews will assess the effectiveness and suitability of the quality management system and current processes in meeting the requirements of our customers and other Interested Parties. The reviews will action practical improvements to processes, working practices, training levels, and will assess requirements for additional resources or investment. This quality policy will also be reviewed periodically in light of any changes to the customer base or corporate strategy to ensure its continuing alignment within the company's goals.

We are committed to meeting all statutory, legislative and recognised product specification standards or requirements with respect to the manufacture, distribution and performance of our products.

The overriding objective is to provide the highest possible level of satisfaction to our customers and staff, providing all practical resources and training in order to achieve this aim.

David Johnston,  
Managing Director  
Newmor Wallcoverings

Date: 15/11/2022

Version: 17